

The Law Offices of Darrin T. Mish, P.A.
Client Satisfaction Survey

Thank you in advance, for completing this survey. With 10 being the highest score, please rate these statements to help us continually improve our services.

My expectations were met.

1 2 3 4 5 6 7 8 9 10

My problems were solved.

1 2 3 4 5 6 7 8 9 10

Our services were clearly explained.

1 2 3 4 5 6 7 8 9 10

My case was completed in a timely manner.

1 2 3 4 5 6 7 8 9 10

Our Administrative Staff was attentive to your needs.

1 2 3 4 5 6 7 8 9 10

Our fees were reasonable.

1 2 3 4 5 6 7 8 9 10

Communications regarding my case were made on a regular basis.

1 2 3 4 5 6 7 8 9 10

I would refer friends and relatives to your firm on a regular basis N

What is your feeling about our firm from an overall point of view?

EXCELLENT + HAVE REFERRED MANY TIMES

Describe a particular experience with us that made you very happy.

JUST ENJOYING FROM RESPONSE, COMMUNICATION + OUT COME

Describe one or two benefits you have received from us that you value the most. Please be specific and tell us how these benefits improved your life.

HANDLING TO COMMUNICATION WITH ATTORNEYS, LESS STRESS PUSHING FOR A SETTLEMENT + TERMS THAT WORKED "

Initials DM City TAMPA State FL

I consent to the use of my information for marketing purposes. Initials, City and State.

Signature/Initials

[Redacted Signature/Initials]

2020

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I would refer friends and relatives to your firm on a regular basis YN

What is your feeling about our firm from an overall point of view?

Perfect

Describe a particular experience with us that made you very happy.

Having Darrin call me personally made me very happy. 😊

Describe one or two benefits you have received from us that you value the most. Please be specific and tell us how these benefits improved your life.

Darrin's offices has saved me a small fortune 2 times.

Initials DM City BBL State CA.

I consent to the [redacted] Initials, City and State.

Signature/Initials [redacted] DM

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I would refer friends and relatives to your firm on a regular basis Yes

What is your feeling about our firm from an overall point of view?

Very helpful

Describe a particular experience with us that made you very happy.

just knowing that my case is in good hands

Describe one or two benefits you have received from us that you value the most. Please be specific and tell us how these benefits improved your life.

privacy & satisfaction with my case and standards

Initials DS city San Antonio State Tx

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Signature/Initials [Redacted] 2010

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My problems were solved. — *Still some open items/returns*

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My case was completed in a timely manner.

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I would refer friends and relatives to your firm on a regular basis. YN

What is your feeling about our firm from an overall point of view?

I am very happy, I reached out for your services. I sleep "much" better now.

Describe a particular experience with us that made you very happy.

Thanks for the "hand holding!"

Describe one or two benefits you have received from us that you value the most. Please be specific and tell us how these benefits improved your life.

Initials DM City Fort Lauderdale State FL

I consent to the use of my comments in your marketing materials along with my Initials, City and State.

Signature/Initials



DM

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Our fees were reasonable.

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Communications regarding my case were made on a regular basis.

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I would refer friends and relatives to your firm on a regular basis. Y N

What is your feeling about our firm from an overall point of view?

Knowledgeable and Professional

Describe a particular experience with us that made you very happy.

Completing my returns in a timely manner

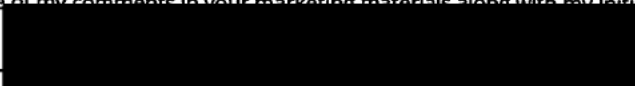
Describe one or two benefits you have received from us that you value the most. Please be specific and tell us how these benefits improved your life.

I owed.

Refunds on Property Returns where

Initials PEB City Van Nuys State CA

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Signature/Initials  PEB

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What is your feeling about our firm from an overall point of view?

GRATEFUL TO ALL IN YOUR FIRM. THANK YOU ALL.

Describe a particular experience with us that made you very happy.

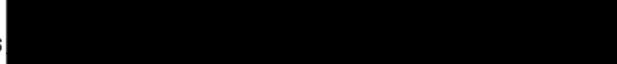
MY FIRST MEETING WITH MR. MIDL. HE RELIEVED MY STRESS.

Describe one or two benefits you have received from us that you value the most. Please be specific and tell us how these benefits improved your life.

YOU KEEP ME INFORMED, YOU STAYED WITH ME. YOU GAVE ME HOPE. I DEEPLY APPRECIATE ALL YOU DID. THANK YOU.

Initials R.A. City BRANDTOWN State FL.

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Signature/Initials  20

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I would refer friends and relatives to your firm on a regular basis Y N

What is your feeling about our firm from an overall point of view?

Compassionate and confident. This firm always listened to us and helped us understand the process. Their knowledge and confidence helped ease our fears.

Describe a particular experience with us that made you very happy.

Every phone conversation and meeting was done professionally. If I had to pick one, I would say the initial phone conversation with Heather and meeting with Mr. Mish.

Describe one or two benefits you have received from us that you value the most. Please be specific and tell us how these benefits improved your life.

We no longer have any liens on our home! The financial confidence (as well as emotional) that we now have is the greatest benefit.

They treated us respectfully and eliminated our fears.

Initials AD City Tampa State FL

I consent to the use of my comments in your marketing materials along with my Initials, City and State.

Signature/Initials

[Redacted Signature]

20

We can't thank this firm enough for how our case was handled. The whole team is just unbelievable!! Not only do we now fully own our home we no longer are living in fear of the IRS. Thank you so much!!

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I would refer friends and relatives to your firm on a regular basis N

What is your feeling about our firm from an overall point of view?

Heather was the BEST!

Describe a particular experience with us that made you very happy.

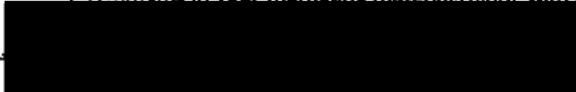
Just dealing with Heather!

126

Describe one or two benefits you have received from us that you value the most. Please be specific and tell us how these benefits improved your life. GOT my son OFF the Hook.

Initials 2 City ST. Pete State FL

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Signature/Initials  20