

The Law Offices of Darrin T. Mish, P.A.  
Client Satisfaction Survey

Thank you in advance, for completing this survey. With 10 being the highest score, please rate these statements to help us continually improve our services.

My expectations were met.

1 2 3 4 5 6 7 8 9 10

My problems were solved.

1 2 3 4 5 6 7 8 9 10

Our services were clearly explained.

1 2 3 4 5 6 7 8 9 10

My case was completed in a timely manner.

1 2 3 4 5 6 7 8 9 10

Our Administrative Staff was attentive to your needs.

1 2 3 4 5 6 7 8 9 10

Our fees were reasonable.

1 2 3 4 5 6 7 8 9 10

Communications regarding my case were made on a regular basis.

1 2 3 4 5 6 7 8 9 10

I would refer friends and relatives to your firm on a regular basis YN


What is your feeling about our firm from an overall point of view? Professional

Describe a particular experience with us that made you very happy. I was very happy and relieved to know your firm was diligent and prevented any garnishments or seizures

Describe one or two benefits you have received from us that you value the most. Please be specific and tell us how these benefits improved your life. The amount money your firm saved me as I was completely unable to pay the 88,000 dollars in back taxes, the offer in compromise kept me out of Bankruptcy. Thank you.

Initials DEM City Farmson State AL

I consent to the use of my comments in your marketing materials along with my Initials, City and State.

Signature/Initials  19

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What is your feeling about our firm from an overall point of view?

Very helpful, but sometimes  
communications were not frequent enough.

Describe a particular experience with us that made you very happy.

Resolution.

Describe one or two benefits you have received from us that you value the most. Please be specific and tell us how these benefits improved your life.

The importance of staying current with filings

Initials R City P.G. State FL

I consent to the use of my information for the purposes stated above. I have signed this consent with my Initials, City and State.

Signature/Initials

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What is your feeling about our firm from an overall point of view?

I had the upmost confidence that you were working diligently on my case for the best possible outcome.

Describe a particular experience with us that made you very happy.

when I received a huge tax bill in the mail, panicked, i called i spoke w/ Shari & Heather who literally "talked me off the ledge."

Describe one or two benefits you have received from us that you value the most. Please be specific and tell us how these benefits improved your life.

Peace of mind being primary, improved quality of life, and a huge relief.

Initials DCW City Indian Trail State N.C.

I consent to the use of my comments in your marketing materials along with my Initials, City and State.

Signature/Initial

[Redacted Signature]

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1 2 3 4 5 6 7 8 9 10 10 I actually cried w/ hopeful joy on my 1st visit.

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I would refer friends and relatives to your firm on a regular basis. YN I would not go downtown for counsel. You are not just a firm to this firm, they care to my resolution within 2 weeks! fantastic from the 1st phone call

Describe a particular experience with us that made you very happy. You had potential good news for me on 1st appt.

Describe one or two benefits you have received from us that you value the most. Please be specific and tell us how these benefits improved your life. You put my fears that the IRS was going to seize take the monetary gift that my mother had just willed to me.

Initials SS City Tpa State Fla

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Signature/Initials [Redacted] 19

Thank You, Again!

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I would refer friends and relatives to your firm on a regular basis.  Y  N

What is your feeling about our firm from an overall point of view?

*Job well done!*

Describe a particular experience with us that made you very happy.

*DIC was accepted.*

Describe one or two benefits you have received from us that you value the most. Please be specific and tell us how these benefits improved your life.

*Tax debt was resolved. Able to secure financing*

Initials WBN City odessa State FL

I consent to the use of my comments in your marketing materials along with my Initials, City and State.

Signature/Initials

[Redacted Signature]

19

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What is your feeling about our firm from an overall point of view?

EXCEPTIONAL -

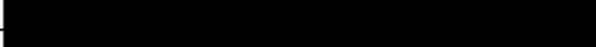
Describe a particular experience with us that made you very happy.

MY FIRST MEETING WITH MR. MISH. HE TOLD ME, I COULD THROUGH THIS.

Describe one or two benefits you have received from us that you value the most. Please be specific and tell us how these benefits improved your life. PIECE OF MIND

Initials RA City BRAVENTON State FL

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Signature/Initials  4-19

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What is your feeling about our firm from an overall point of view?

*Exceptional*

Describe a particular experience with us that made you very happy.

*My first visit I was feeling extremely overwhelmed & overwhelmed. Attorney Mish walked by, checked at length my case, and I knew God & I had made the right choice. The knowledge that I found an attorney that was honest & admirable & a friend*

Describe one or two benefits you have received from us that you value the most. Please be specific and tell us how these benefits improved your life.

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Signature/Initials  - 19

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What is your feeling about our firm from an overall point of view?

would highly recommend

Describe a particular experience with us that made you very happy.

The amount of the OIC and IRS' acceptance of a 9 week extension of time.

Describe one or two benefits you have received from us that you value the most. Please be specific and tell us how these benefits improved your life. The firm saved me a lot of money relative to past back taxes.

Initials DT City Port Richey State FL

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Signature/Initials  9



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I would refer friends and relatives to your firm on a regular basis.  Yes

What is your feeling about our firm from an overall point of view?

Knowledge & Service

Describe a particular experience with us that made you very happy.

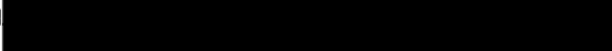
Being understanding as I got my papers work  
Describe one or two benefits you have received from us that you value the most. Please be specific and tell us how these benefits improved your life.

That you found a solution I can

Initials SV ~~SM~~ City TOMPAH State FL (work with

BACK TO YOU

I consent to the use of my comments in your marketing materials along with my Initials, City and State.

Signature/Initial  19

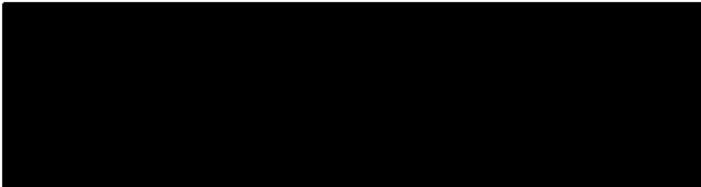
My husband & I Both Thank you  
we can sleep again 😊

December 2, 2019

Dear Mr. Mish

I would like to express my sincere gratitude for the amazing job you did for me. It is absolutely incredible what you were able to accomplish. You made a very stressful situation easier to cope with. The entire process was handled professionally and in a very short period of time. I can now move forward with my life. I thank you for that.

Sincerely,



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What is your feeling about our firm from an overall point of view?

OUTSTANDING

Describe a particular experience with us that made you very happy.

WHEN I RECEIVED THE NEWS MY SITUATION WAS RESOLVED.

Describe one or two benefits you have received from us that you value the most. Please be specific and tell us how these benefits improved your life.

HAVING MY ISSUE RESOLVED ALLOWS ME TO MOVE FORWARD WITH MY LIFE WITH A TREMENDOUS AMOUNT OF STRESS ELIMINATED.

Initials DP City TAMPA State FL

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Signature/Initials

[Redacted Signature] 19