



# DARRIN T. MISH

ATTORNEY AT LAW

The Law Offices of Darrin T. Mish, P.A.  
Client Satisfaction Survey

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Tampa, Florida 33613  
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Tampa, Florida 33601-3414

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Toll Free 888-GETMISH  
Fax (813) 251-9605

E-Mail: [contactus@getIRShelp.com](mailto:contactus@getIRShelp.com)  
Website: [www.getIRShelp.com](http://www.getIRShelp.com)

Thank you in advance, for completing this survey. With 10 being the highest score, please rate these statements to help us continually improve our services.

My expectations were met.

1 234 6789 10 I expected a better resolution from the IRS. I'll never understand why they did not accept my OIC. Even my BK Attorney said she did not understand the OIC re: RSA!

1234 6789 10 If problems solved means Chapter 13 then they were solved. Not the fault of your firm. Just my luck with the IRS.  
Our services were clearly explained.

1 23456789 10

My case was completed in a timely manner.

1 23456789 10

Our Administrative Staff was attentive to your needs.

1 23456789 10

Our fees were reasonable.

1 23456789 10

Communications regarding my case were made on a regular basis.

1 23456789 10

I would refer friends and relatives to your firm on a regular basis.  N

What is your feeling about our firm from an overall point of view?

Your firm is very attentive. You are always great about return emails or calls as is everyone in your office.

Describe a particular experience with us that made you very happy.


It was after we filed the OIC Appeal in June of 2017 both drawings it could be denied. In July you sent me the Tax Discharge Chronometer and I knew Chapter 13 was an option.

Describe one or two benefits you have received from us that you value the most. Please be specific and tell us how these benefits improved your life.

Besides your expertise of my tax situation you have really helped to get me on a much better financial footing with IRS. My taxes are paid on time now.

Initials DM City Port St. Lucie State FL

I consent to the use of my comments in your marketing materials along with my Initials, City and State.

Signature/Initials  18

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## Client Satisfaction Survey

Thank you in advance, for completing this survey. With 10 being the highest score, please rate these statements to help us continually improve our services.

My expectations were met.

1 2 3 4 5 6 7 8 9 10

My problems were solved.

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Our services were clearly explained.

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Our Administrative Staff was attentive to your needs.

1 2 3 4 5 6 7 8 9 10

Our fees were reasonable.

1 2 3 4 5 6 7 8 9 10

Communications regarding my case were made on a regular basis.

1 2 3 4 5 6 7 8 9 10

I would refer friends and relatives to your firm on a regular basis Y N

What is your feeling about our firm from an overall point of view?

Everyone Was Awesome !!

Describe a particular experience with us that made you very happy.

Very nice to talk to. Very confident that they could help me.

Describe one or two benefits you have received from us that you value the most. Please be specific and tell us how these benefits improved your life.

1. I can finally have a bank account and feel normal.
2. piece of mind
3. Stress free on owing the I.R.S.

Initials DM City St. Petersburg State Florida

I consent to the use of my comments in your marketing materials along with my Initials, City and State.

Signature/Initials

 18

**October 18, 2018**

**Darrin T. Mish, PA  
15421 N. Florida Avenue  
Tampa, FL 33613**

**Dear Darrin:**

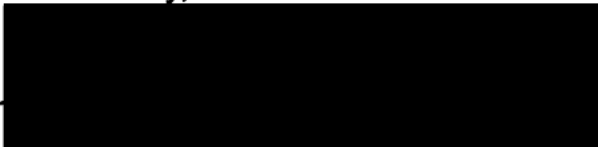
**I wanted to write you to say thanks you for representing me with my IRS back tax problem since Novrmber of 2013.**

**Although the final outcome was a denial of my OIC, I could not have asked for a better partner in my fight against the IRS. Your knowledge and tenacity helped me to be able to keep them at bay for almost 5 years which was just long enough to put me in a position to file Chapter 13 and have all but one year of my back taxes owed dischargeable and non-priority debt.**

**Also, I feel that over the last 5 years of our relationship you have helped me tremendously to get my affairs in order and stay current with all my taxes since 2016. It's a good feeling to know that at the end of each year, for the last three years, that I owe little or no money to the IRS!**

**Thanks for all your advice and help.**

**Sincerely,**



The Law Offices of Darrin T. Mish, P.A.

Client Satisfaction Survey

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My expectations were met.

1 2 3 4 5 6 7 8 9 10 +

My problems were solved.

1 2 3 4 5 6 7 8 9 10 +

Our services were clearly explained.

1 2 3 4 5 6 7 8 9 10

My case was completed in a timely manner.

1 2 3 4 5 6 7 8 9 10 Extremely timely !!

Our Administrative Staff was attentive to your needs.

1 2 3 4 5 6 7 8 9 10 Staff is wonderful !! Great Team !!

Our fees were reasonable.

1 2 3 4 5 6 7 8 9 10

Communications regarding my case were made on a regular basis.

1 2 3 4 5 6 7 8 9 10

I would refer friends and relatives to your firm on a regular basis. Y N

10 Absolutely would refer friends & relatives !!

What is your feeling about our firm from an overall point of view?

Overall, Atty Mish is outstanding !! And his firm is wonderful. Also everyone including Atty Mish are respectful and helpful.

Describe a particular experience with us that made you very happy. Atty Mish is actually available. Spoke to me on the phone as if I was his only client. (And we know that isn't true Ha Ha)

Describe one or two benefits you have received from us that you value the most. Please be specific and tell us how these benefits improved your life. 1 Atty Mish and his staff treat you with the utmost in respect.

2 They do what they say they will do. Just a breath of FRESH AIR !!

Initials RK City Easton State PA

I consent to the use of my comments in your marketing materials along with my Initial, City and State.

Signature/Initials



I cannot say enough positive about this firm.

\* Atty Mish is so personable and gives you a total feeling of calmness. It makes you feel confident.

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Our fees were reasonable.

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Communications regarding my case were made on a regular basis.

1 2 3 4 5 6 7 8 9 10

I would refer friends and relatives to your firm on a regular basis  N

What is your feeling about our firm from an overall point of view? *Very professional & honest*

Describe a particular experience with us that made you very happy.

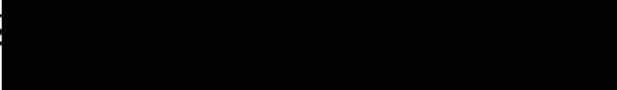
*The care that Kimberly took to be sure I get all my expenses & receipts recorded correctly & her patience with me!*

Describe one or two benefits you have received from us that you value the most. Please be specific and tell us how these benefits improved your life.

*Honesty - My case was handled for the sum we originally agreed upon, even though it took extra negotiation*

Initials DMJ City Holden State MA

I consent to the use of my comments in your marketing materials along with my Initials, City and State.

Signature/Initials  08

October 30 2018

Dear Mr. Mish,

Just wanted to take a minute and thank you for the excellent service you and your staff gave me. Kimberly was so good about making sure she got all my numbers correct and properly recorded. And her patience with me was great. She and the rest of your staff were really good at keeping me informed as to how my case was progressing. Don't believe you could have a better staff.

Also, want to thank you for keeping your word as to the amount for your services. The fact that the amount you quoted me was all you ever asked of me. And thank you for the extra negotiating you did on my behalf. I have already recommended you two of my friends. Thank you for your honest and fair representation. I've found that hard to find in today's world. I wish the best to you and your staff. Hope I get to meet you all in person some day.

Sincerely,  
Kansa City



Thank You, All of you!!

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The B

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My expectations were met.  
1 2 3 4 5 6 7 8 9 10 10 ++

My problems were solved.  
1 2 3 4 5 6 7 8 9 10 10 ++

Our services were clearly explained.  
1 2 3 4 5 6 7 8 9 10 10 ++

My case was completed in a timely manner.  
1 2 3 4 5 6 7 8 9 10 10 ++

Our Administrative Staff was attentive to your needs.  
1 2 3 4 5 6 7 8 9 10 10 +++

Our fees were reasonable.  
1 2 3 4 5 6 7 8 9 10 10 ++

Communications regarding my case were made on a regular basis.  
1 2 3 4 5 6 7 8 9 10 10 ++

I would refer friends and relatives to your firm on a regular basis. Y N

Yes, without reservation!!

What is your feeling about our firm from an overall point of view?

Very professional, organized, Polite, hardworking, Goal oriented!!

Describe a particular experience with us that made you very happy.

The Outcome!! It was amazing!!

Describe one or two benefits you have received from us that you value the most. Please be specific and tell us how these benefits improved your life.

We came to you guys in dire straits, we were almost certain there wasnt much that could be done to help. we left our first meeting feeling like there was hope.  
Initials JB City Auburn State FL

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Signature/Initials [Redacted] 18

Over the course of time, our hope for a positive outcome turned into a reality. We could not have imagined a more positive outcome. We were, and still are, ecstatic about what you guys did for us. You gave us back our lives, renewed our business and