

The Law Offices of Darrin T. Mish, P.A.

Client Satisfaction Survey

Thank you in advance, for completing this survey. With 10 being the highest score, please rate these statements to help us continually improve our services.

My expectations were met.

1 2 3 4 5 6 7 8 9 10

My problems were solved.

1 2 3 4 5 6 7 8 9 10

Our services were clearly explained.

1 2 3 4 5 6 7 8 9 10

My case was completed in a timely manner.

1 2 3 4 5 6 7 8 9 10

Our Administrative Staff was attentive to your needs.

1 2 3 4 5 6 7 8 9 10

Our fees were reasonable.

1 2 3 4 5 6 7 8 9 10

Communications regarding my case were made on a regular basis.

1 2 3 4 5 6 7 8 9 10

I would refer friends and relatives to your firm on a regular basis. Y N

What is your feeling about our firm from an overall point of view?

Always had the feeling that I was dealing with a family type firm, the whole crew worked well together their communication was excellent, felt that they cared

Describe a particular experience with us that made you very happy.

The day that Mr. Mish called me to Congratulate me for the approval of the OIC, He seemed as happy as me

Describe one or two benefits you have received from us that you value the most. Please be specific and tell us how these benefits improved your life.

well I was with a thorn in my side for a few years before I decided to hire Mr. Mish. I had a lien on my homestead and owed over 75K and they managed to get an OIC for 2K, which gives me a fresh start

Initials JLH City ORLANDO State FL

I consent to the use of my information for legal marketing purposes and State.

Signature/Initials [Redacted]

THANK YOU DARRIN & CO. BEST WISHES

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What is your feeling about our firm from an overall point of view?

I'm very happy with the service, staff and Mr. Mish from the first time going to the office and now.

Describe a particular experience with us that made you very happy.

Communication that your firm does was great

Describe one or two benefits you have received from us that you value the most. Please be specific and tell us how these benefits improved your life. Handling the tax issue with the I.R.S.

Initials SW City St. Pete State Florida

I consent to the use of my comments in your marketing materials along with my Initials, City and State.

Signature/Initials  17

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What is your feeling about our firm from an overall point of view?

GREAT SERVICE

Describe a particular experience with us that made you very happy.

RESOLUTION OF MY PROBLEM

Describe one or two benefits you have received from us that you value the most. Please be specific and tell us how these benefits improved your life.

Initials DB City KADLE State FL

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Signature/Initials [Redacted]

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1 What is your feeling about our firm from an overall point of view?

In our word Integrity

2 Describe a particular experience with us that made you very happy.

Released my feelings of anxiety, by creating a relaxed comfortable atmosphere, enabling me to ask questions without additional anxiety.

3 Describe one or two benefits you have received from us that you value the most. Please be specific and tell us how these benefits improved your life.

Explaining the importance of maintaining records. I knew I had to file it or wait until the last moment to file taxes or not file at all.

Initials D & M S City Tampa State FL

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Signature/Initials [Redacted] 7

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Communications regarding my case were made on a regular basis.

1 2 3 4 5 6 7 8 9 (9) 10

I would refer friends and relatives to your firm on a regular basis (Y) N

What is your feeling about our firm from an overall point of view?

VERY PROFESSIONAL & EXCELLENT SERVICE

Describe a particular experience with us that made you very happy.

THE WAY I WAS TREATED & CARED FOR BY YOU & YOUR STAFF

Describe one or two benefits you have received from us that you value the most. Please be specific and tell us how these benefits improved your life.

Initials [Signature] City SAN ANTONIO State FL

I consent to the use of my comments in your marketing materials along with my Initials, City and State.

Signature/Initials

[Redacted Signature/Initials] 117

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I would refer friends and relatives to your firm on a regular basis. (Y) N

What is your feeling about our firm from an overall point of view?

You helped resolve a complex problem so I didn't have to worry.

Describe a particular experience with us that made you very happy.

Describe one or two benefits you have received from us that you value the most. Please be specific and tell us how these benefits improved your life.

Initials _____

It's OK for you to
City and State.

Signature/initials

Initials,

17

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What is your feeling about our firm from an overall point of view?

Never had a feeling of someone fighting for me like this before
Never had an attorney actually understand how this situation felt

Describe a particular experience with us that made you very happy.

First day meeting Darrin with my wife - I could tell right
away I went to the right person.

Describe one or two benefits you have received from us that you value the most. Please be specific and tell us how these benefits improved your life.

Felt that there are attorneys that not only love what they do
but he knows how to make you feel he will do his best for you
and your family.

Initials DL City Land O Lakes State Fla

It's OK for you to use my Customer Satisfaction Survey comments in your marketing materials along with my Initials, City and State.

Signature/Initials [Redacted] 1/17