

The Law Offices of Darrin T. Mish, P.A.

Client Satisfaction Survey

Thank you in advance, for completing this survey. With 10 being the highest score, please rate these statements to help us continually improve our services.

My expectations were met.

1 2 3 4 5 6 7 8 9 10

My problems were solved.

1 2 3 4 5 6 7 8 9 10

Our services were clearly explained.

1 2 3 4 5 6 7 8 9 10

My case was completed in a timely manner.

1 2 3 4 5 6 7 8 9 10

Our Administrative Staff was attentive to your needs.

1 2 3 4 5 6 7 8 9 10

Our fees were reasonable.

1 2 3 4 5 6 7 8 9 10

Communications regarding my case were made on a regular basis.

1 2 3 4 5 6 7 8 9 10

I would refer friends and relatives to your firm on a regular basis. (Y) N

What is your feeling about our firm from an overall point of view?

A big satisfaction for helping me fix my problem.

Describe a particular experience with us that made you very happy.

The office staff is the best.

Describe one or two benefits you have received from us that you value the most. Please be specific and tell us how these benefits improved your life.

- Fix my debt with the IRS
- Continue with a normal life and be able to make plans for my future and my family.

Initials JL City Tampa State FL

I consent to the use of my comments in your marketing materials along with my Initials, City and State.

Signature/Initials [Redacted] 6

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What is your feeling about our firm from an overall point of view?

Darrin & his staff are extremely friendly & amazingly helpful. we recommend their services to everyone we talk to in need of help or advice.

Describe a particular experience with us that made you very happy. From the second that we called you, there was a huge weight taken off of our shoulders. You reassured us that we weren't drawn in debt.

Describe one or two benefits you have received from us that you value the most. Please be specific and tell us how these benefits improved your life. We settled with the IRS for a fraction of what we owed, with barely lifting a finger. We were able to sleep at night & stop worrying about everything. The peace of mind, alone, was worth it!

Initials CC City Asheville State NC

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Signature/Initials [Redacted]

Thank you so much!!!

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I would refer friends and relatives to your firm on a regular basis. Y N

YES, YES Have two I will send to you!!

What is your feeling about our firm from an overall point of view?

What a Great Firm GOD Sent Can't thank you enough

Describe a particular experience with us that made you very happy.

That you where able to get a \$130,00 dollar Tax bill Dropped to \$1 500.00 you have Exceeded our Expectations

Describe one or two benefits you have received from us that you value the most. Please be specific and tell us how these benefits improved your life.

That are Family can get back to living our life and take all that stress off us. What a Blessing you and your staff has been to us.

Initials CA, LA City SAN LEON State CA

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Signature/Initials [Redacted]

Darrin, Samantha and

Thank you Thank you Thank you!!! STAFF

TEN WAS NO Justice For what you Did for are Family!!

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1 2 3 4 5 6 7 8 9 (10)

I would refer friends and relatives to your firm on a regular basis. (Y) N

What is your feeling about our firm from an overall point of view?

Mr. Mish is very knowledgeable about the tax laws and the IRS tactics.

Describe a particular experience with us that made you very happy.

No levy or garnishment

Describe one or two benefits you have received from us that you value the most. Please be specific and tell us how these benefits improved your life.

Same answer as above - gave me the freedom & ability to control my own finances without a garnishment coming over my head as I am a widow without a spouse or assets and income.

Initials DM City Lansdale State PA

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Signature/Initials [Redacted] 1/16

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What is your feeling about our firm from an overall point of view?

Describe a particular experience with us that made you very happy.

excellent!

Describe one or two benefits you have received from us that you value the most. Please be specific and tell us how these benefits improved your life. Personalized attention - I felt valued as a client

Initials HW City Brooksville State FL

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Signature/Initials [Redacted] 1/6