

The Law Offices of Darrin T. Mish, P.A.

Client Satisfaction Survey

Thank you in advance, for completing this survey. With 10 being the highest score, please rate these statements to help us continually improve our services.

My expectations were met.

1 2 3 4 5 6 7 8 9 10

My problems were solved.

1 2 3 4 5 6 7 8 9 10

Our services were clearly explained.

1 2 3 4 5 6 7 8 9 10

My case was completed in a timely manner.

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Our Administrative Staff was attentive to your needs.

1 2 3 4 5 6 7 8 9 10

Our fees were resonable.

1 2 3 4 5 6 7 8 9 10

Communications regarding my case were made on a regular basis.

1 2 3 4 5 6 7 8 9 10

I would refer friends and relatives to your firm on a regular basis. Y N

What is your feeling about our firm from an overall point of view?

very knowledgeable

Describe a particular experience with us that made you very happy.

knows the rules of the game & how to use them.

Describe one or two benefits you have received from us that you value the most. Please be specific and tell us how these benefits improved your life.

Solved my problem & relieved the stress.

Initials DM City NPR State IL

I consent to the

Signature/Initial

State.

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December 13, 2015

The purpose of this letter is to provide a very enthusiastic endorsement for Darrin Mish.

When I called Mr. Mish's office, I was very distraught. Perhaps incoherent. I had a BIG tax problem, and no idea how it could be resolved – or even if it could! Apparently, I was like many taxpayers with a problem; since I didn't know what to do, I did nothing. For years. Of course, that made the problem worse: bigger and more expensive.

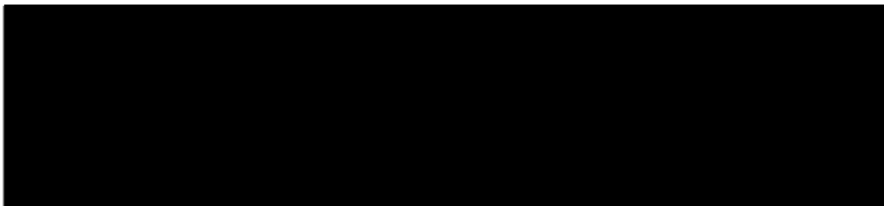
Having a tax problem is like being unemployed: when you wake up, it's the first thing you think of, and late at night, it's the last thing you think about before you *try* to go to sleep. And during all your waking hours in between, it consumes you.

And like being unemployed, it *feels* as if you are the only one with this problem. And that can feel shameful. Who can you talk to about your problem? Who is going to listen and not judge? Darrin Mish!

Too many times, professionals offer "time machine" advice. For example, if you tell an attorney your problem, many times you will be told what you *should* have done. Of course, if I had known what I should have done, then I would have done it! And I would have done it at that time! Without a "time machine" which might enable me to go back in time and do as recommended, that type of *professional* advice is more than useless. It's belittling.

Darrin dealt with my problem. In the present. My problem, not as it could have been or should have been, but exactly as it was on the first day I met with him. He listened – an amazing skill in any profession. He did not judge or shame. He outlined all the options going forward. He estimated the timeframe for final resolution. And then, we got right to work.

And my recommendation extends to each and every employee. Samantha Meek has always been prompt, kind, and reassuring. Taking the first step can be the most difficult step. It's scary. It's even frightening. But if your first step is to the office of Darrin Mish, then you will sleep better that very night. I know I did!



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Our fees were resonable.

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What is your feeling about our firm from an overall point of view?

Calm.

Describe a particular experience with us that made you very happy.

My initial meeting with Darrin was reassuring, hopeful, and non-judgemental. I left the office with an action plan and a future.

Describe one or two benefits you have received from us that you value the most. Please be specific and tell us how these benefits improved your life.

Peace of mind is the most important benefit (of the many) that I've enjoyed. Constant worry and dread had become a horrible way of life. I sleep better; I am not worried about leaving a mess for my family if I should pass away w/o fixing my taxes.

Initials MEM City Tampa State FL

I consent to the use of my comments in your marketing materials along with my Initials, City and State.

Signature/Initials

[Redacted Signature]

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What is your feeling about our firm from an overall point of view?

Professional, your firm could not have been any better to work with. Darrin kept me on track and informed.

Describe a particular experience with us that made you very happy.

The telephone call from Darrin telling me how well my case was solved.

Describe one or two benefits you have received from us that you value the most. Please be specific and tell us how these benefits improved your life.

I received my life back. the diminished stress in my life. Not constantly looking over my shoulder.

Initials BB City Tampa State FL

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Signature/Initials

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Our fees were reasonable.

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I would refer friends and relatives to your firm on a regular basis. Y N

What is your feeling about our firm from an overall point of view?

Great service at a fair price

Describe a particular experience with us that made you very happy.

Describe one or two benefits you have received from us that you value the most. Please be specific and tell us how these benefits improved your life.

Initials D.K. City Lake Oswego State OR

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Signature/Initials

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I would refer friends and relatives to your firm on a regular basis (Y) N

What is your feeling about our firm from an overall point of view?

your firm is awesome + very professional. It was resolved in a timely manner.

Describe a particular experience with us that made you very happy.

your office was in constant contact with me informing me of the progress.

Describe one or two benefits you have received from us that you value the most. Please be specific and tell us how these benefits improved your life.

Darrin has helped tremendously with my IRE problem and has succeeded in getting money returned each month from my SS disability check. I am truly grateful.

Initials TM City Bradenton State Fla.

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Signature/Initials

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What is your feeling about our firm from an overall point of view?

YOU SAVED US. SERIOUSLY.

Describe a particular experience with us that made you very happy.

Describe one or two benefits you have received from us that you value the most. Please be specific and tell us how these benefits improved your life.

YOU GAVE US SOUND ADVICE THAT WAS
DIFFICULT TO SWALLOW BUT 100% RIGHT.
SO GLAD WE FOLLOWED
IT!

Initials

MM

City

SPRING

State

FL

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Signature/Initials

[Redacted Signature]

THANKS!
MISH!

June 15, 2015

When Darrin Mish took my case, he told me right away what he thought he could do for me. I was told by Darrin that my IRS problem could be resolved and when he expected to have it done. Darrin kept in close contact, by email, and informed me every step of the way to the progress of my case.

I deeply appreciate what Darrin Mish has done for me. I was in a financial bind because of my IRS problem and he did a fantastic job of working with them and helping resolve the problem. He made my life a lot easier and I am truly thankful to him. I would definitely recommend Mr. Mish and his firm in a heartbeat to anyone that needs help with any legal matters. He did an awesome job for me.

Thank you Darrin for taking on this task for me and getting it resolved in a timely manner. I will be ever grateful for the work that you accomplished for me, a problem I carried for years until you was willing to help me. You were truly a blessing!

Thank you Darrin for a fine job!



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What is your feeling about our firm from an overall point of view?

FRIENDLY, THOUGHTFUL, THOROUGH, PROFESSIONAL.

Describe a particular experience with us that made you very happy.

CARE AND UNDERSTANDING FOR THOSE WHO ARE VICTIMS OF CIRCUMSTANCES BEYOND THEIR CONTROL.

Describe one or two benefits you have received from us that you value the most. Please be specific and tell us how these benefits improved your life.

REMOVED A GREAT STRESS IN OUR LIVES.

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What is your feeling about our firm from an overall point of view?

VERY POSITIVE

Describe a particular experience with us that made you very happy.

EVERYTHING

Describe one or two benefits you have received from us that you value the most. Please be specific and tell us how these benefits improved your life.

Initials ACT City HOUSON State FL

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Signature/Initials _____

[Redacted Signature]

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What is your feeling about our firm from an overall point of view?

EXCELLENT CUSTOMER SERVICE

Describe a particular experience with us that made you very happy.

RELIEF OF IRS ISSUES

Describe one or two benefits you have received from us that you value the most. Please be specific and tell us how these benefits improved your life.

KNOWLEDGE & HONESTY

Initials BP

City ACQUADELLA

State GA

I consent to the use of

and State.

Signature/Initials

[Redacted Signature]

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