

# The Law Offices of Darrin T. Mish, P.A.

## Client Satisfaction Survey

Thank you in advance for completing this survey. 10 Being the highest score, please rate these statements to help us continually improve our services.

My expectations were met.  
 1 2 3 4 5 6 7 8 9 10

My Problem was solved.  
 1 2 3 4 5 6 7 8 9 10

Our services were clearly explained.  
 1 2 3 4 5 6 7 8 9 10

My case was completed in a timely manner.  
 1 2 3 4 5 6 7 8 9 10

Our Administrative Staff was attentive to your needs.  
 1 2 3 4 5 6 7 8 9 10

Our fees were reasonable.  
 1 2 3 4 5 6 7 8 9 10

Communications regarding my case were on a regular basis.  
 1 2 3 4 5 6 7 8 9 10

I would refer friends and relatives to your firm on a regular basis.  Y  N

What is your feeling about our firm from an overall point of view?  
*Very helpful I never had problem to get <sup>in</sup> contact with you.*

Describe a particular experience with us that made you very happy.

*Justiz always was on time for the appointment at court, answer my questions and other problems which I feel some dissipation regarding my case.*

Describe one or two benefits you have received from us that you value the most. Please be specific and tell us how these benefits improved your life.

- Helping my daughter to assume some responsibility: Ex GED*
- Behavior of my daughter is somewhat better.*

Initials NO City LOL State FL

It's OK for you to use my Customer Satisfaction Survey comments in your marketing materials along with my Initials, City and State.

Signature/intials [REDACTED] 113